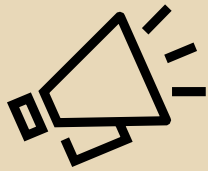


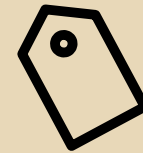
WE ARE COMMITTED TO A SAFE TRIP AND A RESPONSIBLE EXPERIENCE



Anticipation and
communication



Digitalization
of processes



Flexibility
with bookings



Cleaning and security
protocols



Sustainability



Our desire and main objective is that you enjoy the most authentic experience, discovering Barcelona as a true local. On our part, we have taken all possible security measures so that you can travel and experience the city in the safest way.

OUR ACTION PLAN



BEFORE TRAVELLING:



Discover our map
with the most authentic
spots of the city



We help you to prepare your
activities in Barcelona
in a safe way: restaurants,
gardens, museums...



Organize your COVID-safe
transfer online

ONCE YOU ARE IN THE HOTEL: RECEPTION



Safe-distanced
check-in



Safe key
delivery



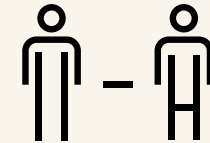
Virtual
concierge



Digitalization
of information



Hand sanitizer,
masks and gloves



Limited capacity,
social distance



Luggage disinfection
in storage room

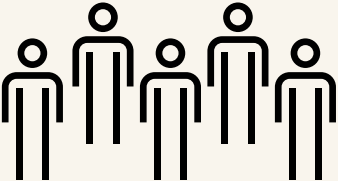


Temperature control
to all guests

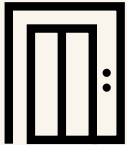
COMMON AREAS



Hand sanitizer



Limited capacity, social distance



Safety signage and redesign of common areas



Frequent disinfection and cleaning



Mini bar service in the lobby (on request)



Disinfected bikes



Pool and sun loungers with distance and frequent disinfection

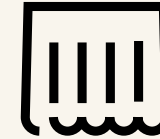
ROOMS



Linen and towels washed
over 60° degrees



Hand
sanitizer



Removal of decorative
textile elements



Disinfected
rooms

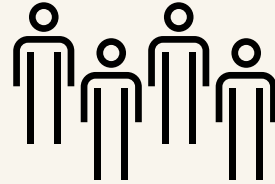


Empty fridge.
Mini bar service in the lobby

RESTAURANT & BAR



Household washing
over 80° degrees



Reduction of capacity
according to regulations



Removal
of paper menus



Kitchen disinfected daily
according to regulations



Use of proximity
products

SPA RECEPTION



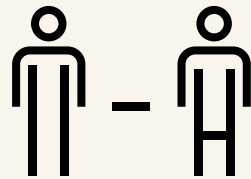
Removal of paper menu treatments



Service by prior appointment (call or e-mail)

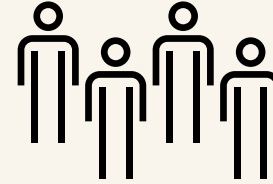


Hand sanitizer



Social distance

WATER CIRCUIT



Limitation of capacity, social distance



Towels washed over 60° degrees

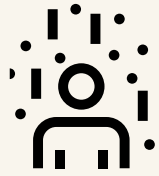


Frequent disinfection and cleaning



Sanitized pool and sauna

TREATMENT CABINS



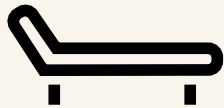
Disinfection of cabins after each service



Hand sanitizer



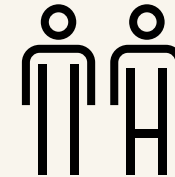
Linen and towels washed over 60° degrees



Disinfected tools and furniture



Removal of decorative textile elements



Limitation of capacity in locker rooms



The use of a mask, bathrobe and slippers is recommended

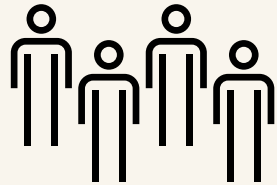
GYM



Hand sanitizer



Towels washed over 60° degrees

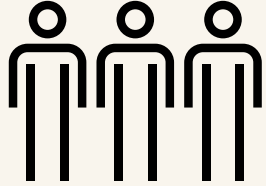


Limited capacity, social distance

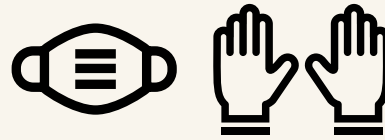


Frequent disinfection and cleaning

TEAM



Trained in Covid-19
protocol



Equipped with
individual protections



Frequent disinfection
of work items



Daily uniform
washing



Body temperature
control

Yurbban Hotels, a different way of traveling.



YURBBAN

HOTELS